

Product Category	Product Type	Moulinex/SEB/Philips/Rowenta/Krups/Calor	Samsung	Midea	Chigo	Whirlpool	Westpoint	IGNIS	Rinnai	TCL	Kenstar	Preethi	Itel	Trust	Emptop	Black&Decker	WNQ	Ufit	Solaray	Havit	Senke
HA – Home Appliance	Refrigerator		2 Years General. 10 Years on Compressor** (Digital Inverter Model)	2 Years General. 10 Years on Compressor **		1 Year General. 5 Years on Compressor**	1 Year General. 2 Years on Compressor**	1 Year General. 2 Years on Compressor**						1 Year General. 2 Years on Compressor**							
	Freezer/Showcase/Display Cooler			2 Years General. 4 Years on Compressor**			1 Year General. 2 Years on Compressor**	1 Year General. 2 Years on Compressor**						1 Year General. 2 Years on Compressor**							
	Washing Machine		2 Years	2 Years		1 Year	1 Year	1 Year						2 Years							
	Dishwasher		2 Years	2 Years		1 Year															
	AC		2 Years General. 10 Years on Compressor** (Digital Inverter Model)		2 Years General. 5 Years on compressor**		1 Year General. 3 Years on compressor**	1 Year General. 3 Years on compressor**		2 Years General. 5 Years on compressor**											
	Oven			2 Years		1 Year	1 Year	1 Year	2 Years												
	Microwave		2 Years	2 Years		1 Year	1 Year	2 Years													
	Wine Cooler			2 Years General. 4 Years on compressor**	1 Year General. 2 Years on compressor**																
	HPW						1 Year							1 Year							
VD – Visual Display	Television		2 Years				2 Years			2 Years				1 Year							
	HIFI		2 Years											1 Year							
	Player		2 Years							1 Year				1 Year							
	HHP								2 Years				6 Months								
SDAs	Appliances	2 Years		1 Year	1 Year	1 Year	1 Year	1 Year	2 Years		1 Year	2 Years		1 Year							
	Mini Oven						1 Year														
	Gas Water Heater			2 Years			1 Year		2 Years					30 Months							
	Electric Water Heater			1 Year																	
	Gas Stove			1 Year			1 Year		2 Years												
	Vacuum	2 Years		1 Year																	
Power Tools															1 Year	1 Year					
	Exerciser																>1 Year General. 5 Years on Tread&Motor	1 Year			
	Solar Energy																		10 years warranty on stainless steel tanks (inner and outer) and on frame only		
	Accessories																			6 months on Mobile/IT	
	Motorcycle																				1 Year or 10,000 kms

Notes on Warranty **

1. Warranty period takes effect from Date of Purchase.
2. Warranty on Compressor, after General Warranty, does not cover such item as PCBs, Labour, Transport, Gas Refilling and other related parts.
3. Warranty on wearable parts are not covered on motorcycle.
4. Break in for Senke (Rodage) at 1000km.

1. Customer Service

Any complaint should either be reported at the Seller's branch or our After Sales Service at Tamatave Road, Cassis. during normal hours from Monday to Friday 09:00 AM to 16:30 AM, on Saturday from 09:00 AM to noon or call on 202 0410 or send your complaint by email to: servicecenter@lewarehouse.mu.

2. Under this warranty cover, the Seller guarantees the appliance registered on this invoice against faulty workmanship or material only, for a period of 1 (one) year unless otherwise stated below from registration date under normal use and service subject to the terms and conditions set out herein. For the avoidance of doubt, nothing stated herein nor any repairs or replacement effected during the applicable warranty period shall extend the said applicable warranty period.

3. Return of product(s)

1. Product(s) once sold cannot be returned unless the product(s) show manufacturing defects and are brought by the Customer to the Seller within 5 calendar days and for Huawei and Samsung product(s), within 7 calendar days from the date of purchase. The product(s) shall be replaced only after verification by the Seller's After Sales Services.

2. The customer may only return the product(s) within the period specified above provided that the product(s):

- (i) have not been utilised; and
- (ii) are in the same condition as when they were sold.

4. This warranty is not transferable and only covers the original purchaser registered on this invoice.

5. During the warranty period, no warranty claims will be considered if:

- this invoice is not produced at the time the appliance is brought in for repair or during the technician's visit;
- any alteration, modification or repair is made to the appliance by the Customer or any third party;
- the serial number of the appliance has been removed, defaced, or altered;
- any visible alteration is made to the original invoice;
- the appliance has not been installed or used according to the manufacturer's specifications;
- the products intended for domestic use are/have been used for commercial purposes; and
- the purchaser has not adhered to the agreed payment terms.

6. Additional Warranty - REFRIGERATORS/FREEZERS/AIR CONDITIONERS/TV SCREENS

The Seller undertakes in its entire discretion to repair or, at its option replace the compressor or screen panel for TV's. This concerns additional warranty of compressors on ACs, fridges, TV screens. The additional warranty referred to in this clause does not apply to any electrical relay, temperature control, fan motor, solenoid or any part of the electrical circuit of the abovementioned products.

The company undertakes to repair or, at its own discretion replace the compressor. Any labour and/or transport costs, will be borne by the Customer.

This warranty is not applicable to bottle coolers and showcases; refrigerant leakage in piping for air conditioners unless installation is done by the Seller.

7. The following products/parts are not covered under this warranty: kitchenware, loudspeakers, microphones, headphones, shaver blades, bulbs, power cords, gaskets, burners, jugs, knobs, microwave turntables, flips, antenna, recording heads, lens, belts, shelves, remote control, blades, batteries and accessories which have been subject to wear and tear.

8. Mobile phones, notebook, laptop, tablets – applicable warranties as per the terms and conditions of the seller or respective local distributors. The customer is requested to back up all data and safeguard any external drive/memory card against any reformatting or loss of data. The Seller will not be responsible for any loss of data.

9. Damage of goods resulting from, but not limited to, lightning, cyclone, civil unrest, defects from incorrect electrical/gas installation, corrosion, rust or stains, normal wear and tear, floods, storms, bad weather conditions, abnormal storage or working conditions, uses of wrong chemical substances/detergents to clean the product, insects (lizards, cockroaches) and rodents are excluded from this warranty.

10. Limitation of liability

The Seller shall not be responsible or liable in any way whatsoever for:

- damage resulting from gradual deterioration, wear and tear, corrosion, oxidation and deterioration due to lack of use and atmospheric conditions,
- non-compliance with instructions for use or failure to adhere to procedures stated by the Seller regarding the storage, proper maintenance, consumption and/or use of any goods,
- any loss of profit, or any indirect or consequential loss arising under or in connection with the sale of any goods, and
- theft or damage to any goods which occurs at the delivery location.

11. Governing law

Any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with these terms and conditions or its subject matter or formation, shall be governed by, and construed in accordance with the laws of Mauritius and the courts of Mauritius shall have exclusive jurisdiction.

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